



# ADVENTICA

## RULES

Below please find the general rules of the ADVENTICA park. Some activities are applied additional safety and behaviour rules. Visitors are familiarised with them and briefed when they come to play.

### ACCESS TO THE ADVENTICA PARK

The rules of ADVENTICA Park are binding for all visitors and accompanying persons of ADVENTICA Park. Visiting and using the facilities of ADVENTICA Park is only allowed after having carefully read these rules. The signature of one of the child's parents, representatives and/or guardians in whose legal custody the child is present shall certify that this person is aware of these rules and the provisions contained therein. The rules are posted in a freely accessible place where visitors can consult them before deciding to leave their child in ADVENTICA Park. All other necessary information is available from ADVENTICA Park staff.

Visitors can get into the ADVENTICA PARK when they purchase a ticket and get a special bracelet.

### SPECIAL RULES BASED ON AGE

Children under 6 inclusive can enter the entertainment spaces with an adult companion only. Children from 6 to 12 inclusive must be accompanied by an adult to enter the park, and can be left without adult supervision inside the park if their accompanying adult signs written permission on site. Children from 12 to 18 can come and stay in the park alone but must provide the Acceptance of Responsibility document signed by their guardians.

Adults are only admitted to ADVENTICA Park when accompanying children.

### DISABLED VISITORS

Disabled visitors may play in the ADVENTICA park only if accompanied by grownups who are able to take care of them in a proper and professional way.

### RESPONSIBILITY OF VISITORS

When purchasing a ticket, the visitor confirms acknowledgement with the rules of ADVENTICA and takes full responsibility for following them. Responsibility for underaged visitors shall be assumed by their (foster) parents.

### SUPERVISION OF CHILDREN



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In the ADVENTICA park, we do not render children supervision services. Parents or foster parents shall take care of supervision and safety of their underaged.

### **DRESS CODE FOR VISITORS**

#### VISITOR'S CLOTHING

In the ADVENTICA park, it is not allowed to play in shoes or barefoot. We suggest wearing socks with a rubber non-slip sole. Such socks, suitable for playing, are available for purchase in the entertainment park ADVENTICA. Clothes and shoes can be left in the wardrobe. You might stay in your shoes, but then we will offer you boot swabs. However – a warning! It is forbidden to play and use entertainment equipment when wearing swabs.

We suggest choosing comfortable clothes: sportswear, outfit easy to move in sounds perfect. In the trampoline space, it is wise and essential to cover as much of your body as possible, wear long sleeved T-shirts and long sports pants.

### **HEALTH CONDITION OF VISITORS**

In case of any health issues, disorders, traumas or other conditions, you are kindly asked to reasonably consider your capability to play in the park.

### **ACCIDENTS**

In case of any injuries or accidents, please notify the personnel of the entertainment park without delay. In case of extreme emergency, please call 112 immediately.

### **PROHIBITIONS**

It is strictly forbidden to entertain under influence of drugs, alcohol and other substances.

No food and drinks are allowed in any entertainment. A special area is devoted to catering.

Any sharp or apt to break items are forbidden.

It is forbidden for third parties and/or persons to provide services or any other commercial activity without



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the written consent of the ADVENTICA Park Manager.

No alcohol is allowed to be brought and/or consumed in ADVENTICA park. 100 eur fine imposed for those who break this rule.

ADVENTICA Park staff has the right to exclude persons from the Park who may pose a risk to the safety and/or health of others.

### **DISREGARDING THE RULES OF THE PARK**

In the event of persistent disregard of the rules, ignoring warnings or in case any circumstances adverse for other visitors to entertain safely in the park are established by improper behaviour of a visitor, the ADVENTICA personnel shall have the right to ask such offender to leave the entertainment space without the right to come back. The time unused shall not be indemnified and the money shall not be refunded in such case.

### **ADVENTICA PERSONNEL**

The ADVENTICA personnel maintain the equipment, take care of common order and briefing visitors. In case you need any of their assistance, do not hesitate to approach to employees wearing special ADVENTICA T-shirts.

### **FILMING AND PHOTOGRAPHING**

During public events, you can be filmed or photographed. If you disagree with this and notice being filmed or photographed, you have the right to ask for not publishing such material.

In the entertainment space, visitors are allowed to film and photograph events and space itself for non-commercial purposes ONLY and avoiding identifiable persons, unless their permissions are given.

### **VIDEO SURVEILLANCE**

For the safety of persons and property, the entertainment area of the ADVENTICA park is constantly monitored by video cameras. Recordings are kept for no longer than 90 days. Please find out more about video surveillance by email [info@adventica.lt](mailto:info@adventica.lt)

### **REFUND POLICY**

Mall Ozas, Ozo st. 18, Vilnius

[www.adventica.lt](http://www.adventica.lt)

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Money for purchased goods and / or services is not refunded. However, on case-by-case basis, we may offer other products and / or services in exchange for the amount paid for the purchased products and / or services.

### **F.A.Q. ABOUT BIRTHDAY PARTIES AND THEIR RULES**

Celebrating in one of our birthday party rooms? Please get familiar with the rules for birthday parties and read birthday room rules and F.A.Q..